




Government of the People's Republic of Bangladesh
National Housing Authority (NHA)
Grihayan Bhaban, Segunbagicha
Dhaka-1000, Bangladesh.
www.nha.gov.bd

| Request for Expressions of Interest (REOI) | | |
|---|--|---|
| 1. | Ministry/Division | : Ministry of Housing and Public Works |
| 2. | Agency | : National Housing Authority (NHA) |
| 3. | Procuring Entity Name | : Director (Admin & Finance), National Housing Authority (NHA) |
| 4. | Procuring Entity Code | : Not Applicable |
| 5. | Procuring Entity District | : Dhaka |
| 6. | Expressions of Interest for Selection of | : Consulting Firm (National)(Lump-sum) |
| 7. | Title of Service | : Implementation of "Smart NHA: Integrated e-Service Management System" |
| 8. | EOI Ref. No. | : 25.38.0000.302.99.011.18 (part-1).218 |
| 9. | Date | : 17/04/2024 |
| Key Information | | |
| 10. | Procurement Method | : Quality & Cost Based Selection (QCBS) |
| Founding Information | | |
| 11. | Budget and Source of Funds | : Own fund |
| 12. | Development Partners (if applicable) | : None |
| Particular Information | | |
| 13. | Project/Program Code (if applicable) | : N/A |
| 14. | Project/Program Name (if applicable) | : N/A |
| 15. | EOI Closing Date and Time | : 07/05/2024 at 02:00 PM |
| Information For Applicant | | |
| 16. | Brief Description of the Assignment | : The main objective of this assignment is to design, develop & delivery of a fully dynamic web-based system where plot/flat-based services will be provided to the service seekers of NHA & thus NHA can ensure more productivity, transparency, and accountability by online-based management. • Details are given in Draft ToR (visit www.nha.gov.bd) |
| 17. | Experience, Resources & Delivery Capacity Required | : The Firm must prove that they have solid technical background and operational strength to undertake the type of assignments mentioned in the ToR and take this work forward without any hindrances. Firm must also have adequate technical ability, resources and processes. As such, following are defined as minimum eligibility criteria: 1. The Firm/Company must have a minimum of 10 (Ten) years' experience in Software development/IT/ITES business in Bangladesh. 2. Must have valid and up-to-date Trade license, VAT (BIN) Registration Certificate, TIN certificate and Certificate of Incorporation, latest bank solvency certificate. 3. Must be registered with RJSC (applicable for Joint Stock Company or firm). 4. ISO 9001 & ISO 27001 certificates are preferable. 5. Must have experience of completing similar nature of service at least 02 (Two) large scale/ nationwide software development, implementation and maintenance service with the Government/ Semi-Government/ Autonomous Organization of |

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| | | | <p>Bangladesh either combined or separately, where designing, developing and implementing Web based Application/ Mobile Application/ Desktop based Application is included. Must submit the work completion certificate in this regard.</p> <p>6. Experience of at least 01(one) large scale/ nationwide software development service having value minimum of BDT 300.00 Lac successfully carried out within last 5 years counted back from the date of publication of REOI either combined or separately. Must submit the work completion certificate in this regard.</p> <p>7. The Firm/Company must have experience of successfully completing at least 01 (One) project where digital document archiving and indexing related work is included.</p> <p>8. The Firm/Company must have had an average annual turnover above TK 500.00 Lac for best 03(three) years in the last 05 (Five) financial years.</p> <p>9. Must Submit last 3 (three) years financial audit report showing annual turnover.</p> <p>10. Firm/Company must have update BASIS membership.</p> <p>11. Must submit the management and logistic capacity of the firm/company (Website link/brochures and other documents describing company's expertise, strength and experience, core functions, products and services, similar assignments or project experience, availability of relevant professional staff and experience among applicant's staff/resources, well-equipped office space with necessary facilities) to carry out this assignment.</p> <p>12. The firm/Company must have a minimum of 40 persons IT/ITES related people. Detailed name, designation and job description need to be submitted.</p> |
| 18 | Other Details (if applicable) | : | visit www.nha.gov.bd/ to find the draft ToR for this service |
| 19 | Association with foreign firm is | : | Not Applicable |
| Procuring Entity Details | | | |
| 20 | Name of the Official inviting EOI | : | Md. Helaluzzaman Sarker |
| 21 | Designation of the Official inviting EOI | : | Director (Admin & Finance) |
| 22 | Address of the Official inviting EOI | : | 82 Segunbagicha, Dhaka email: director_admin@nha.gov.bd |
| 23 | Contract Details of Official Inviting EOI | : | +880223350981 |
| 24 | EOI shall be submitted in a sealed envelope, delivered to the address of the undersigned. The firm must submit 01 (One) original + 01 (One) copy of the EOI Proposal. | | |
| 25 | The procuring entity reserves the right to accept or reject all EOI's | | |

 17.04.2024

(Md. Helaluzzaman Sarker)
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